

Student Transportation Update – Thursday, August 30, 2018



Dear Parent/Guardian,

As we approach the start of the new school year, we wanted to provide you with a final update on student transportation prior to the first day of school.

We are happy to report that, based on the latest information that we have received from our bus operators, all school bus routes will have sufficient drivers assigned and an adequate pool of spare drivers to ensure proper coverage. No significant delays are expected, however circumstances beyond our control such as local road construction and inclement weather may impact service.

Thanks to all families who have signed up on the transportation portal as it will allow us to communicate and keep you updated on service related issues. If you haven't signed up yet, please visit <https://busplannerweb.torontoschoolbus.org/Subscriptions/Login.aspx>.

The portal will continue to be your one stop shop for valuable information.

In addition, you can get information about transportation services for your child by calling our transportation office at 416-394-4BUS (416-394-4287). TSTG has received an overwhelming number of applications and requests for information this week. We are dealing with the requests as they come in to our Call Centre. However, we want to reassure you routes are already set for the first day of school and operators have instructed drivers to ensure all students are picked up from bus stops (on the large capacity school buses) in the morning so that no student is left stranded at the bus stop. As we work through the applications all eligible students will be assigned to their respective bus stops.

Please note, as always there is a short adjustment period at the beginning of every school year as new drivers and new students familiarize themselves with bus stops and routes.

If you have any issues signing up on the portal, please contact us at support@torontoschoolbus.org and staff will assist you with the registration of your account.

A number of important steps in recent months to ensure that student transportation runs smoothly again this year and we are confident that we will have a successful start next week to the 2018-2019 year.

Toronto Student Transportation Group