

Student Transportation Update – Tuesday, August 27, 2019



Dear Parent/Guardian:

The Toronto Student Transportation Group has been working closely with school bus carriers throughout the summer months to plan school bus routes for Toronto Catholic District School Board and Toronto District School Board students, and to ensure that sufficient drivers are trained and ready for the start of the school year beginning September 3, 2019.

Despite their best efforts, one school bus carrier, Stock Transportation, just informed us that it is anticipating a shortage of approximately 34 drivers over its east, north and west divisions. This shortage impacts approximately 34 school bus routes out of the 1857 between the two school boards. TSTG is currently working on contingency plans, including reassigning some routes to other carriers that have the capacity to take on those additional bus routes.

While we anticipate that a number of these routes will be covered, it is possible that some may not be. Should that be the case, delays are possible and parents may wish to consider alternative arrangements.

At this point in time, it is not possible to provide a complete list of potentially impacted schools, however once that becomes clear, individual schools will be notified directly by TSTG this week.

Please note that at the beginning of each new school year there is always a short adjustment period as new drivers familiarize themselves with new routes and students. As well, local conditions such as inclement weather (rain), road construction, traffic congestion and unforeseen vehicle breakdowns may impact the timely running of school buses. To ensure that you have access to the latest transportation information, you are encouraged to sign up for the [transportation portal](#) to receive email notifications when bus companies report late buses. Delays will also be posted to <https://www.torontoschoolbus.org/>.

In addition, you can get information about transportation services for your child by calling our transportation office at 416-394-4BUS (416-394-4287) or emailing transportation@torontoschoolbus.org. If you have a concern about the service you are receiving, please email complaint@torontoschoolbus.org so that we can follow up with the bus operator to address your concerns.

You can also contact your local school for transportation information. Many schools post bus routes on the windows at the main office. School transportation boundary maps can also be viewed on our website at <https://www.torontoschoolbus.org/bus/routes-and-maps/>.

Despite these last minute adjustments, we are confident that we will be able to work with our operators to find a solution. We look forward to a successful start to the 2019-2020 school year.

Toronto Student Transportation Group